



# **Medi-Cal Rx 101**

What You Need to Know



## Agenda

- Medi-Cal Rx Transition Background
- Provider Portal Registration
- Prior Authorization (PA)
- Contract Drugs List (CDL) & Other Covered Products
- Pharmacy Claims
- Beneficiary Details
- Contacts & Resources
- Q&A

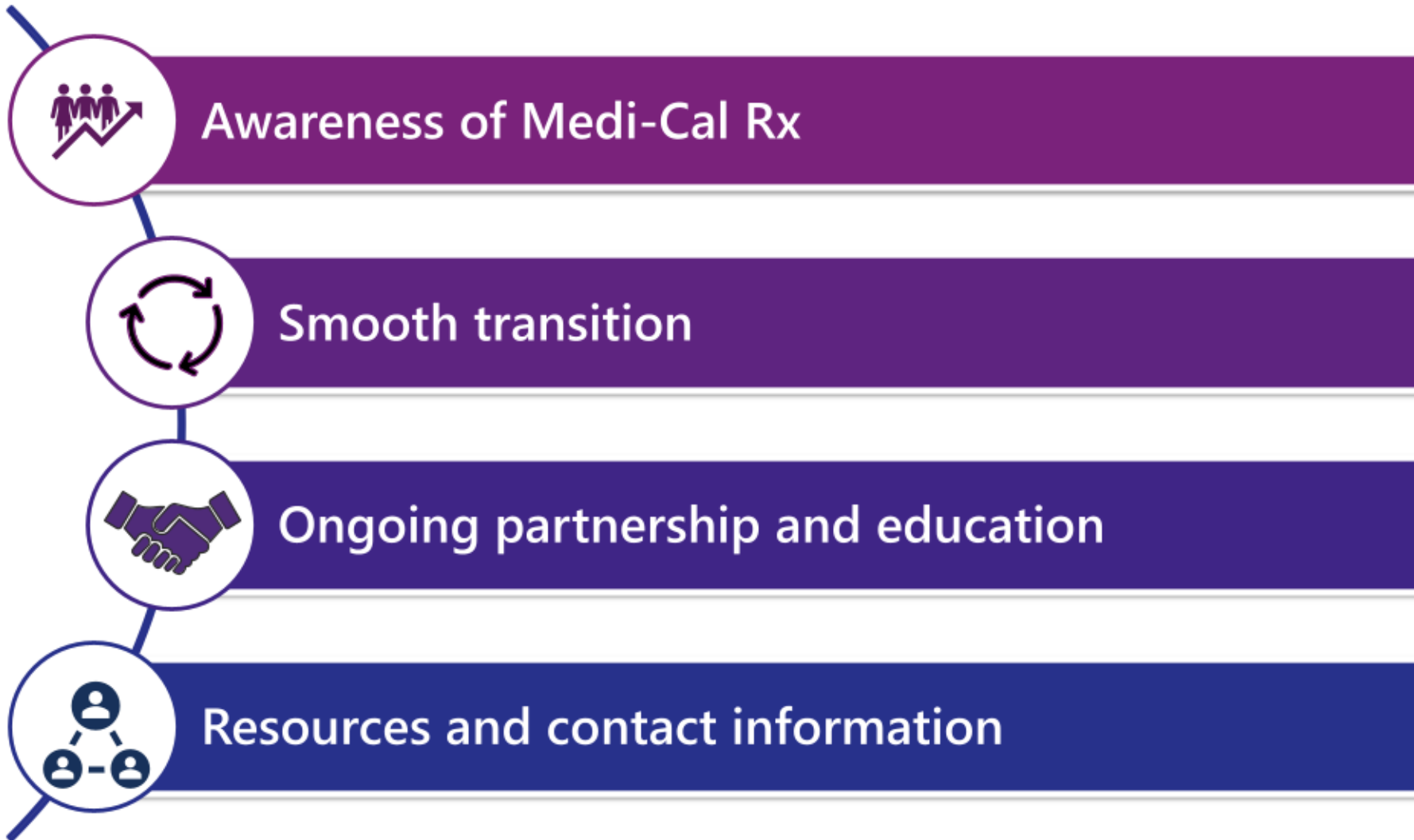


## Medi-Cal Rx: Improving Pharmacy Processes

- Searchable Contract Drugs List (CDL)
- All Medi-Cal pharmacies are in the network
- 24-hour, 365-day Customer Service Center available
- Compatible with CoverMyMeds® for ePA
- Compatible with EHR under CoverMyMeds®



# Objectives





## What is Medi-Cal Rx?

### Medi-Cal Rx

Medi-Cal Rx is the administration of Medi-Cal pharmacy benefits through the Fee-for-Service (FFS) delivery system.

Medi-Cal Rx implements on January 1, 2022.



Outpatient Drugs



Pharmacy  
Reimbursable  
Physician-  
Administered  
Drugs (PADs) \*



Specific Medical  
Supplies \*



Enteral Nutrition  
Products

**\* For more detailed information about covered products please refer to the Medi-Cal Rx [Contract Drugs List \(CDL\)](#) and [Provider Manual](#)**



## Medi-Cal Rx Pharmacy Benefits

### Includes

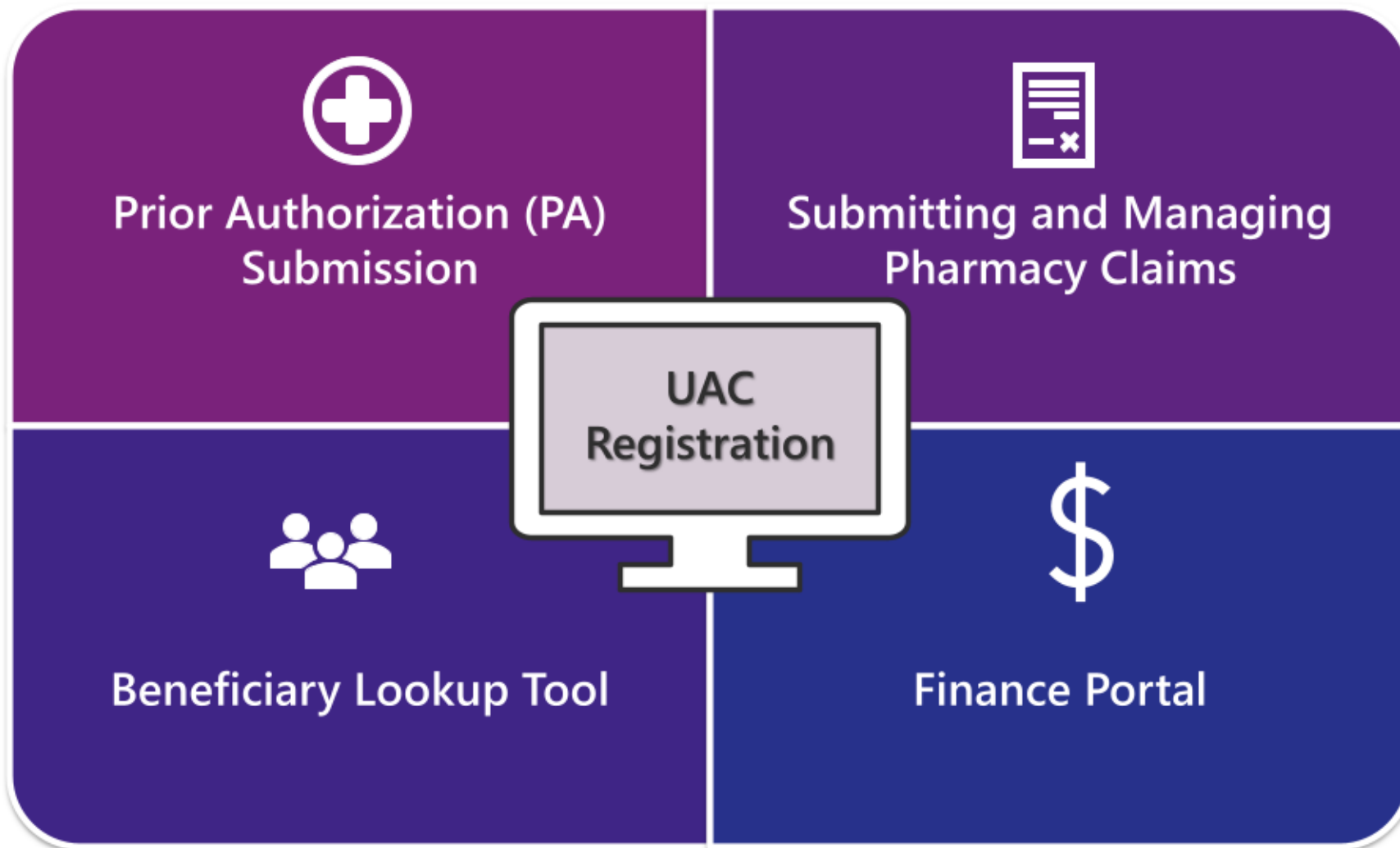
- Medi-Cal Managed Care
- Medi-Cal FFS
- California Children's Services (CCS)
- Genetically Handicapped Persons Program (GHPP)
- Family Planning, Access, Care, and Treatment (FPACT)

### Excludes

- Senior Care Action Network (SCAN)
- Cal MediConnect
- Major Risk Medical Insurance Program (MRMIP)
- Programs of All-Inclusive Care for the Elderly (PACE)



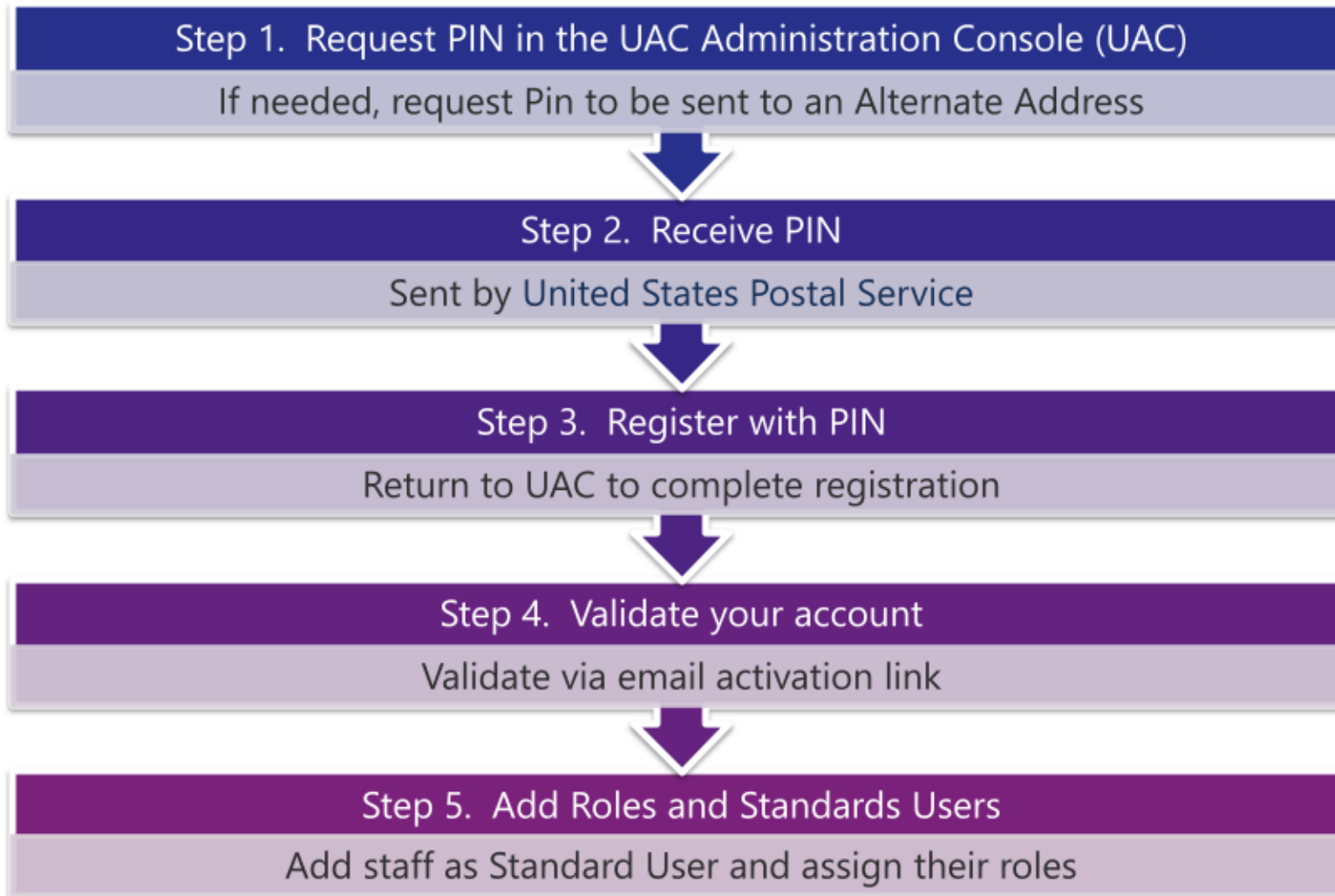
## Registration – Why Sign Up?



**Provider Portal:** <https://medi-calrx.dhcs.ca.gov/provider/>



## Provider Portal – Registration Overview







## Assign UAC User Roles Under Your NPI

1. After logging on, click on the "**Orgs and Roles**" tab

2. Select the correct organization from the organizations list

3. Click the "**role assignments**" application and select what is appropriate

4. Click "**Save**" to save your changes



## UAC Applications/Roles/Descriptions

Application	Role: User Privileges	Description
<b>MRx Provider Portal</b>	California Provider Portal	Able to access the Secured Provider Portal, which features the following: Beneficiary Eligibility Lookup, Prior Authorization Submission and Inquiry, Secure Message Center and Chat
<b>Web Claims Submission</b>	Web Claims Submission Access	Able to submit claims (includes reversals and resubmissions)
<b>Financial Portal</b>	Financial Portal Access	Able to have full access to financial information and medical insurance payment explanation
	835 File Access	Able to have access to and download the 835 File
	EFT Access	Able to add and remove financial information only
	ERA Access	Able to request data of medical insurance payment explanation
<b>Saba</b>	Saba Training	Able to view and register for trainings, class schedules and courses, calendar of education and outreach events



## Registration Support

### Office Hours

- Pharmacy Service Representatives (PSRs) are available for walkthrough registration.
- Set up a meeting by sending a request to:  
[medicalrxeducationoutreach@magellanhealth.com](mailto:medicalrxeducationoutreach@magellanhealth.com)

### YouTube Tutorials

- Found on the [Education & Outreach Website](#)
- Provides easy-to-follow guides to help you with registration



## Prior Authorizations (PAs)



**PAs will replace SARs and TARs as of January 1, 2022.**



# Prior Authorization 180 Day-Transition Period

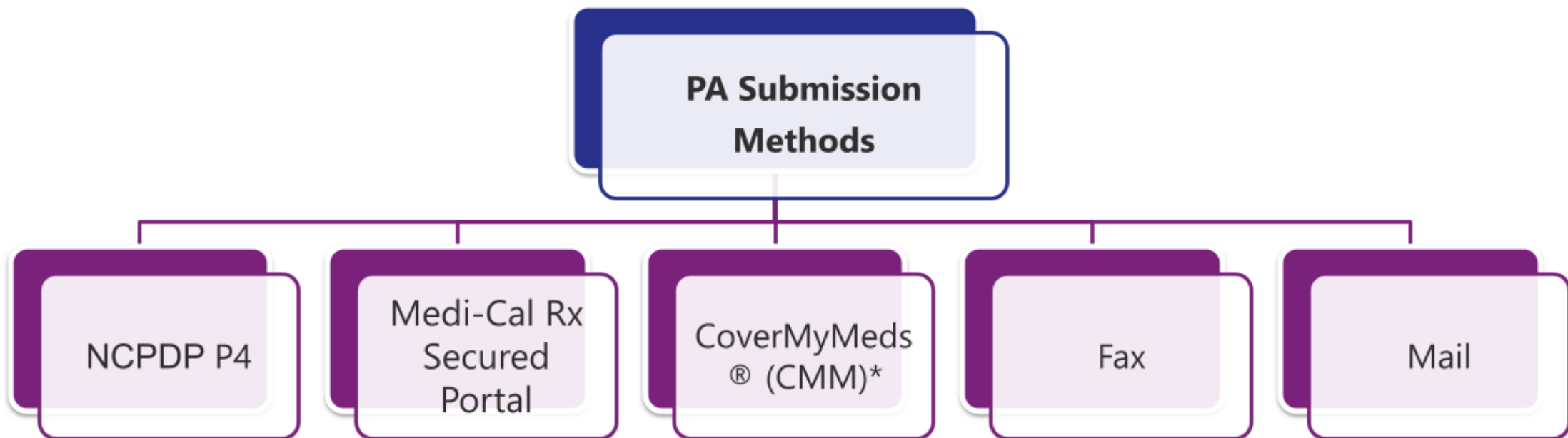
## Pharmacy Transition Policy

Existing  
prescriptions  
without previously  
approved PAs

- Uses historical encounters/paid claims data to validate prior prescription
- Includes drugs not on the Medi-Cal CDL
- Includes drugs that otherwise have PA requirements under Medi-Cal Rx
- Excludes medication used for off-label diagnosis

Prescriptions with  
previously  
approved PA

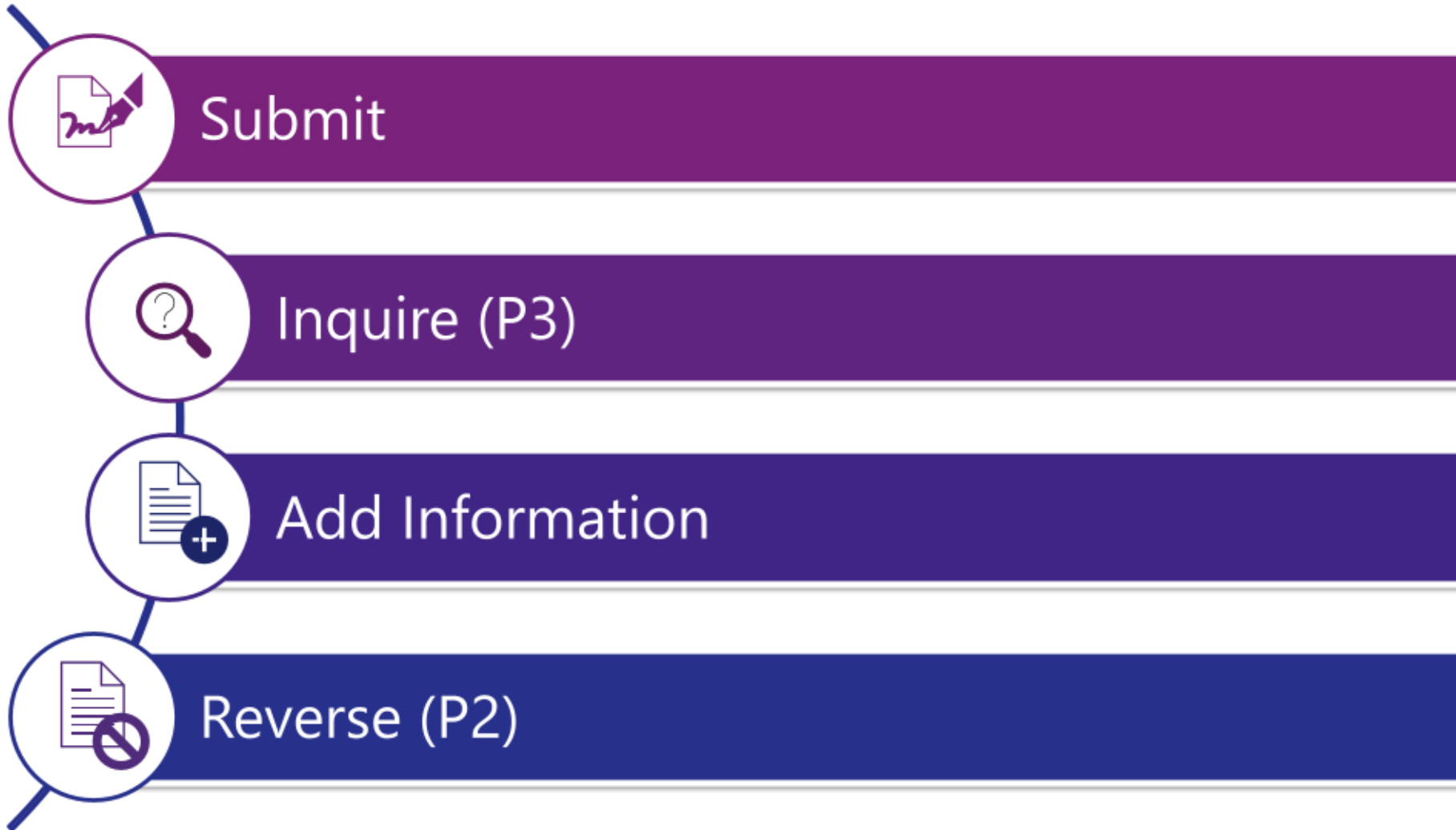
- Uses PA and encounter/claims history data to “grandfather” those prescriptions
- Allows continuation of the PA through its stated duration
- Not to exceed one full year



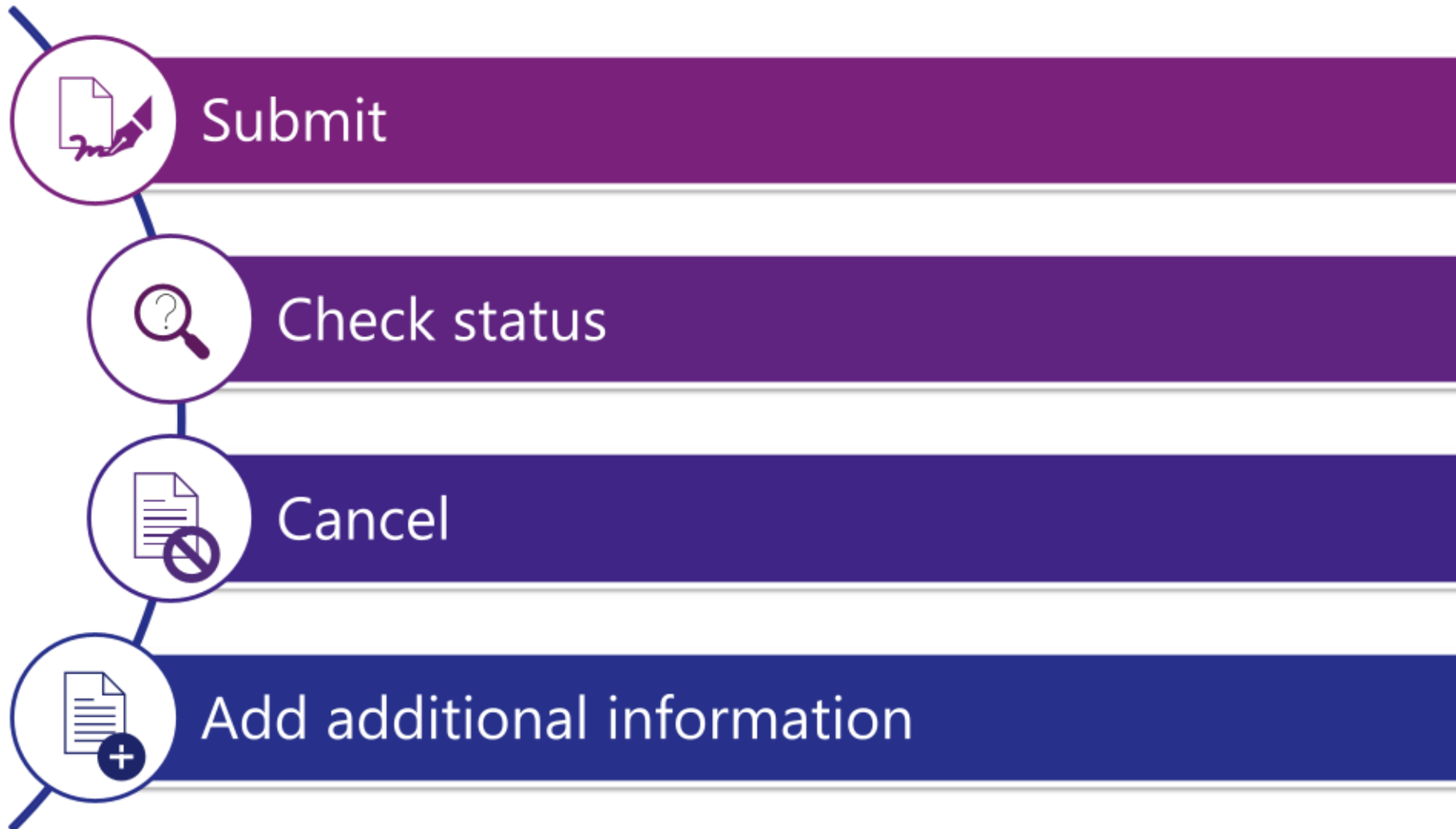
\*Pharmacies can only initiate a PA through CMM



## PA Submission via NCPDP P4



## PA Submission via the Secured Provider Portal







## Prior Authorization Submission Methods



### Fax

- Fax number:  
800-869-4325

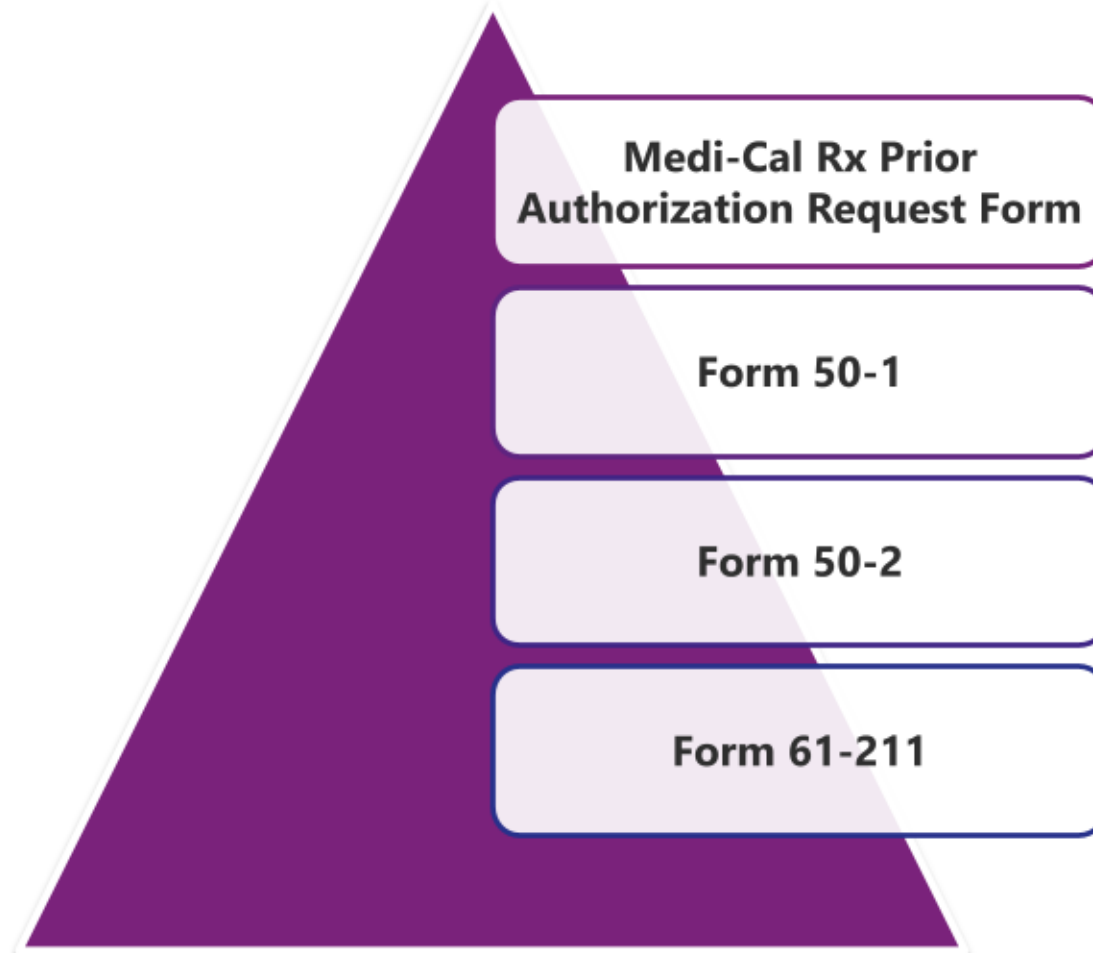


### Mail

- Medi-Cal Rx Customer Service Center  
Attn: PA Request  
P.O. Box Number 730  
Rancho Cordova, CA 95741-0730



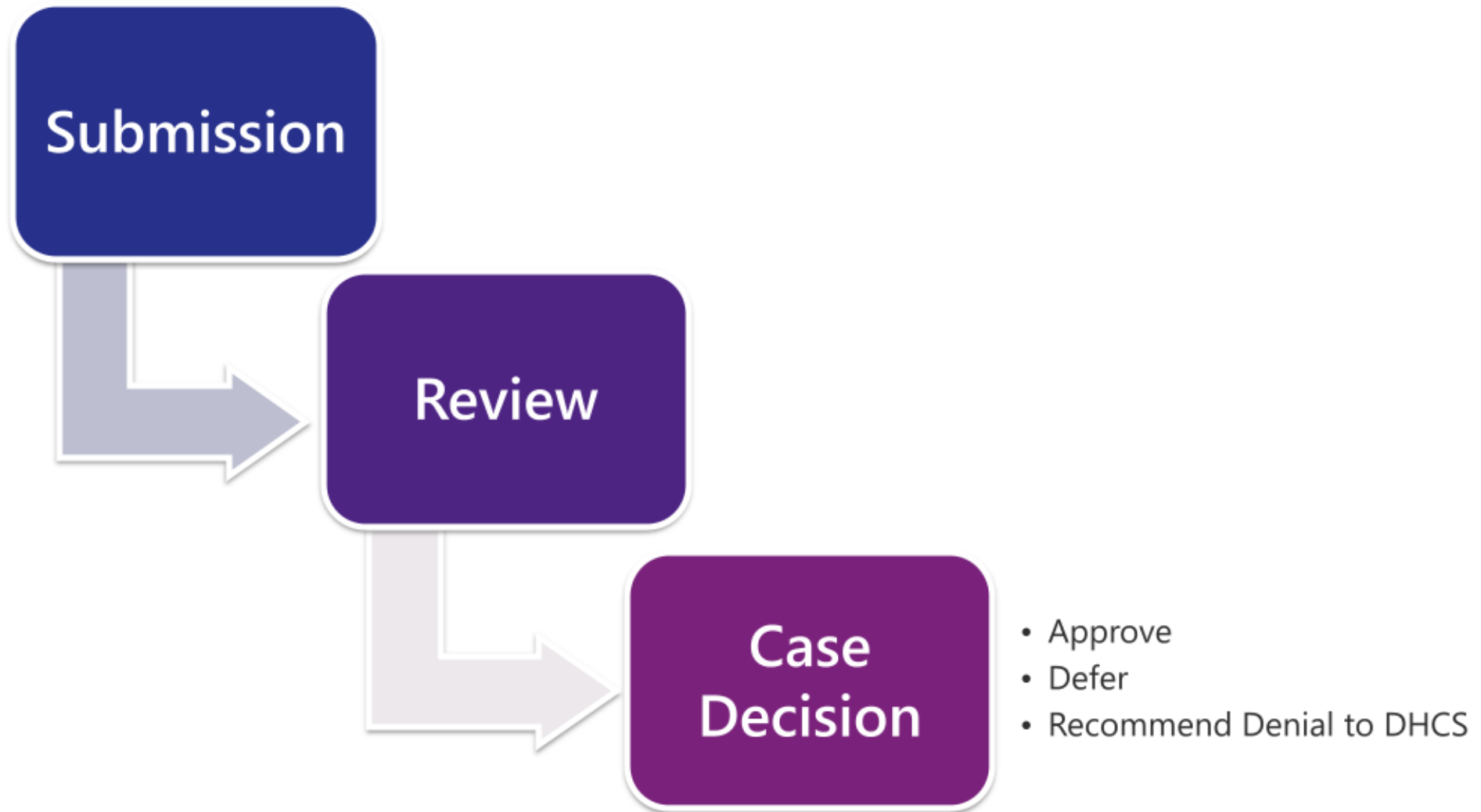
## Approved PA Forms



Unapproved Forms  
Forms not listed above will not be accepted.



# What is the PA Process?





## PA Appeal Intake Channels

Secured Provider  
Portal



Fax



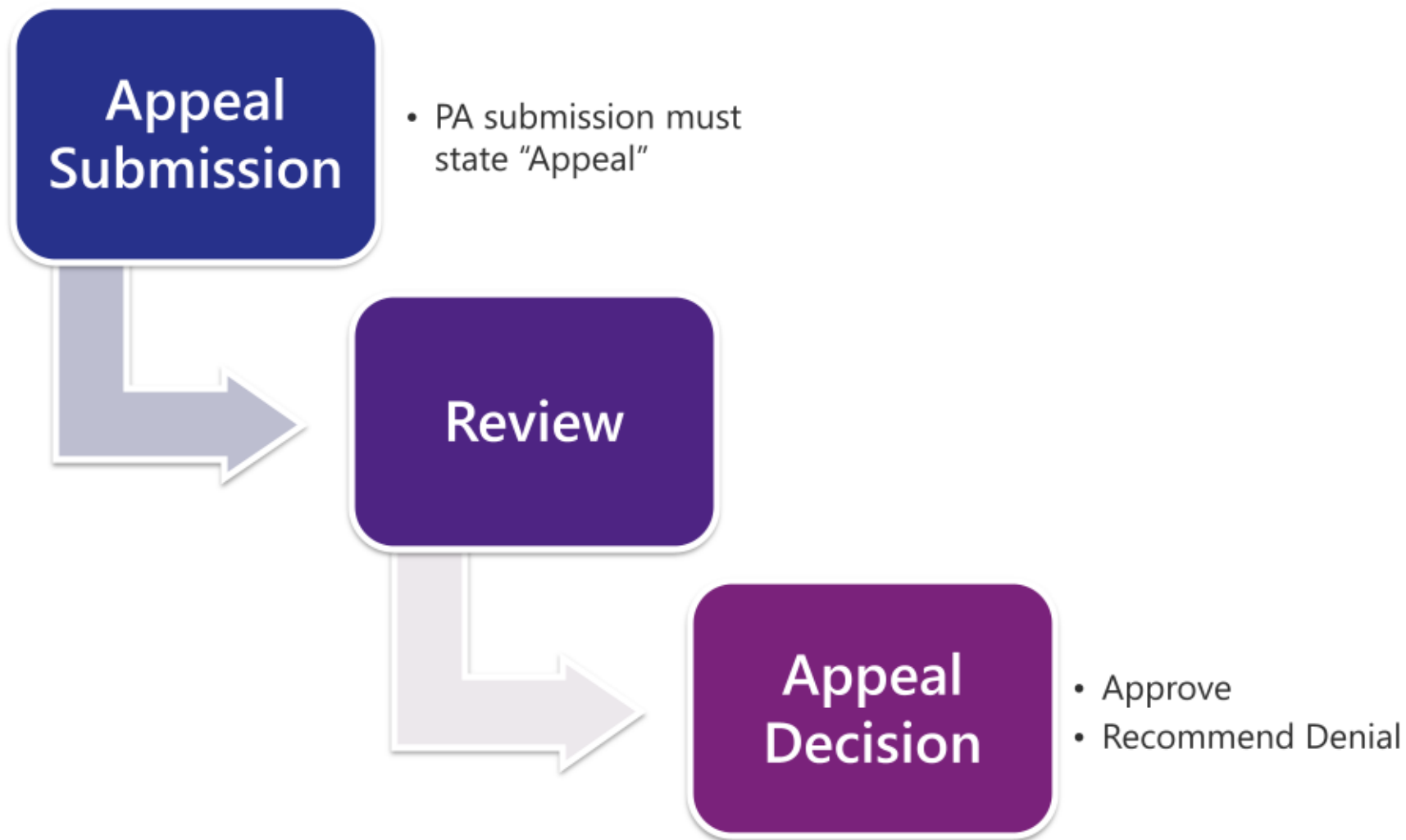
Mail



Appeal Submissions may be sent within 180 days from the date of the initial denial



# What is the PA Appeal Process?





# Contract Drugs List (CDL) and Other Covered Products



## Contract Drugs List

- Searchable by generic name
- Alphabetized by Therapeutic Class
- Medications not on CDL, require a PA
- Code 1 Restrictions: AL, QL, LR, and diagnosis

Code	Description
Age Limit (AL)	Claim will reject if age parameters are not met.
Labeler Restriction (LR)	Claim must reflect indicated labeler code for claim to pay.
Quantity Limit (QL)	Claim will reject if defined quantity limits are exceeded.
Diagnosis	Claim will reject if diagnosis is not met. Note: This rejection may be resolved by the pharmacy inputting an ICD-10 code as provided on a prescription.



# CDL Navigation

Drug Name	Dosage	Strength/ Package Size	Billing Unit	UM Type	Code 1	
Diazepam *	Injection *	5 mg/ml	ml	AL	* Use in beneficiaries less than 2 years of age requires prior authorization approval for all dosage forms except the nasal spray.  * Restricted to use in Cerebral Palsy, Athetoid States, or Spinal Cord Degeneration for the injection only.	
		Nasal Spray *	5 mg 10 mg 15 mg 20 mg	ea ea ea ea		AL, LR, QL
		Tablets + *	2 mg	ea		QL
			5 mg	ea		
	10 mg		ea			
	Rectal Gel *	2.5 mg twin pack	ea	AL, LR, QL		
		10 mg delivery system twin pack	ea			
		20 mg delivery system twin pack	ea			
						* Restricted to use in the treatment of acute epilepsy in patients 6 years of age and older. Also restricted to a maximum quantity of 20 blister packs (10 cartons) in any 12-month period; and to NDC labeler code 72252 for the nasal spray only.  <b>Note:</b> The billing unit for the nasal spray is a blister pack. Each carton contains 2 blister packs.





## Medi-Cal Rx: Forms & Information Page

- **Contract Drug Lists**
  - [Blood Factors](#)
  - [Over the Counter Drugs](#)
  - [Over the Counter Cold/Cough Preparations](#)
- **Other Lists of Covered Products**
  - [Covered Enteral Nutrition Products\\*](#)
  - [Covered Diabetic Test Strips and Lancets\\*](#)
  - [Covered Pen Needles\\*](#)
  - [Family PACT Pharmacy Formulary](#)
  - [Pharmacy Reimbursable Physician Administered Drugs](#)



## 72-Hour Emergency Dispensing

### Emergency Dispensing: Submission Guidelines

- Providers must retain documentation for any emergency fill and are subject to audit
- Bill with level of service code: 3-Emergency
- Limits to 3-day supply per fill and 3 fills per 30-days max\*

*\* Dispensing over 3-day supply requires paper claim submission*



## 72-Hour Emergency Dispensing-Edits

### If the service qualifies as Emergency Dispensing

Policy reject codes may be overridden except for eligibility, share of cost and other healthcare coverage, cannot be overridden.

### Emergency Dispensing Submission Methods

Pharmacy POS or paper



## BIN, PCN and RX Group Information

NEW BIN	NEW PCN	NEW GROUP
<b>022659</b>	<b>6334225</b>	<b>MEDICALRX</b>
<b>Beneficiary ID</b>		
<b>14- digit beneficiary identification number or 9-digit Client Index Number or Health Access Program (HAP) ID</b>		
<b>Effective Date</b>		
<b>January 1, 2022</b>		



## Claim Submission Methods



POS

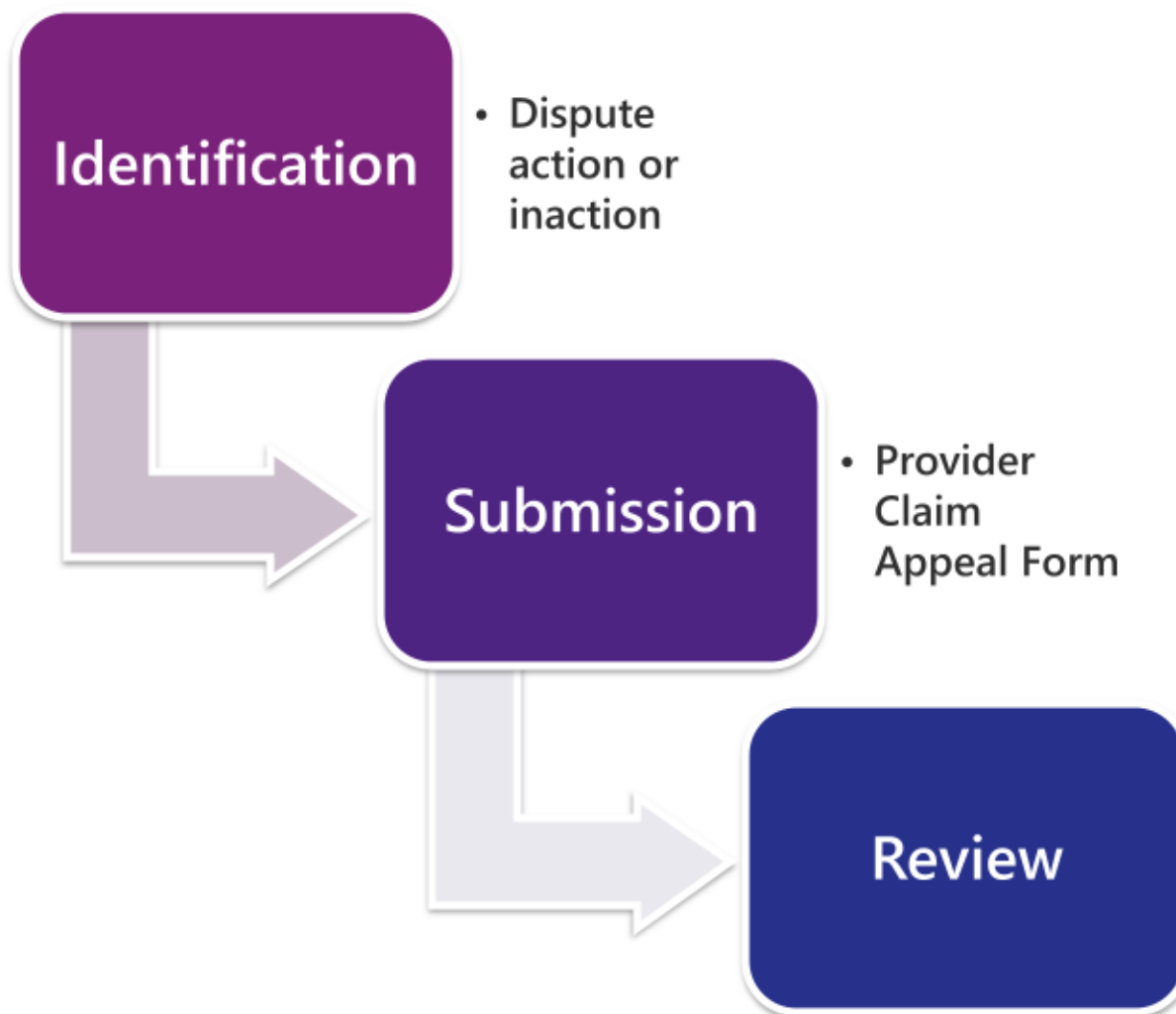
Web & Batch



Paper

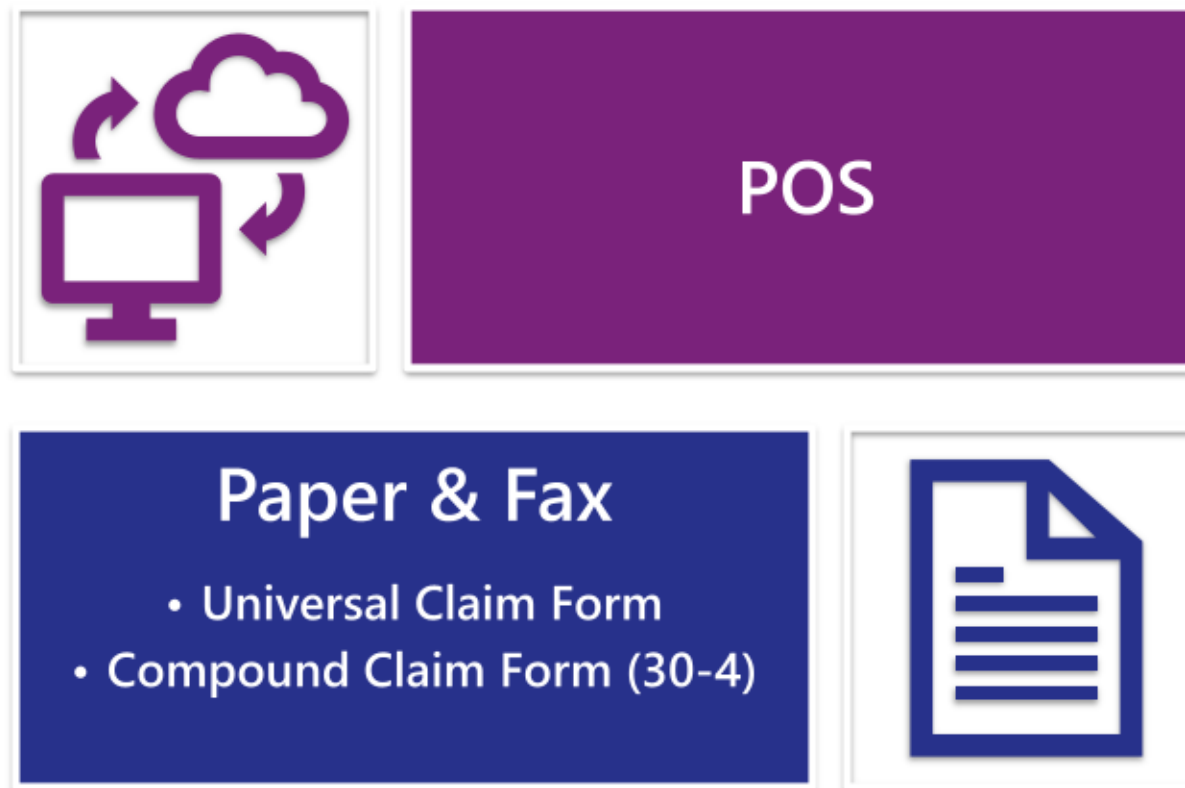


## Claim(s) Appeals Process





## Submission Options for Compound Claims



Box 48 – Specific Details/Remarks must include the SNOMED® value of the claim



## POS Test Claims

The Medi-Cal Rx pharmacy testing window is open through November 30, 2021 !



To submit test claims contact:

[MRxPharmacyTesting@magellanhealth.com](mailto:MRxPharmacyTesting@magellanhealth.com)



Include the following with your test claims request:

- ✓ Contact Name
- ✓ Phone Number
- ✓ Pharmacy NPI
- ✓ Switch Details







# Beneficiary BIC/CIN

Beneficiaries must provide one of the options below:

### Examples of Benefits Identification Card (BIC)\*



**OR**



### Examples of Client Index Number (CIN)

**90000000A**

**OR**

**01234567A**

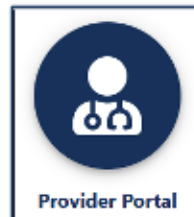
\*Either of these versions are acceptable



## Beneficiary Eligibility

Validate eligibility through methods listed below:

- ✓ The Secured Provider Portal
- ✓ Contacting the Customer Service Center (CSC)





## Beneficiaries



MCP identification cards and associated ID numbers **cannot** be used



Confirm beneficiary's Medi-Cal eligibility



Beneficiaries can obtain a new card by contacting their local county office



# Contacts & Resources



## Need Additional Help or Want to Learn More?



Pharmacy Service Reps

[MediCalRxEducationOutreach@MagellanHealth.com](mailto:MediCalRxEducationOutreach@MagellanHealth.com)



Customer Service Center

1-800-977-2273



Medi-Cal Enrollment:  
PAVE

1-866-252-1949



Live Chat & Messaging

For assistance, visit the [Contact Us](#) page



Readiness Survey

Take the [Medi-Cal Rx Readiness Survey](#)










Medi-Cal Rx Subscription  
Service (MCRxSS)

Sign up for [MCRxSS](#) for the latest [Bulletins & News](#)

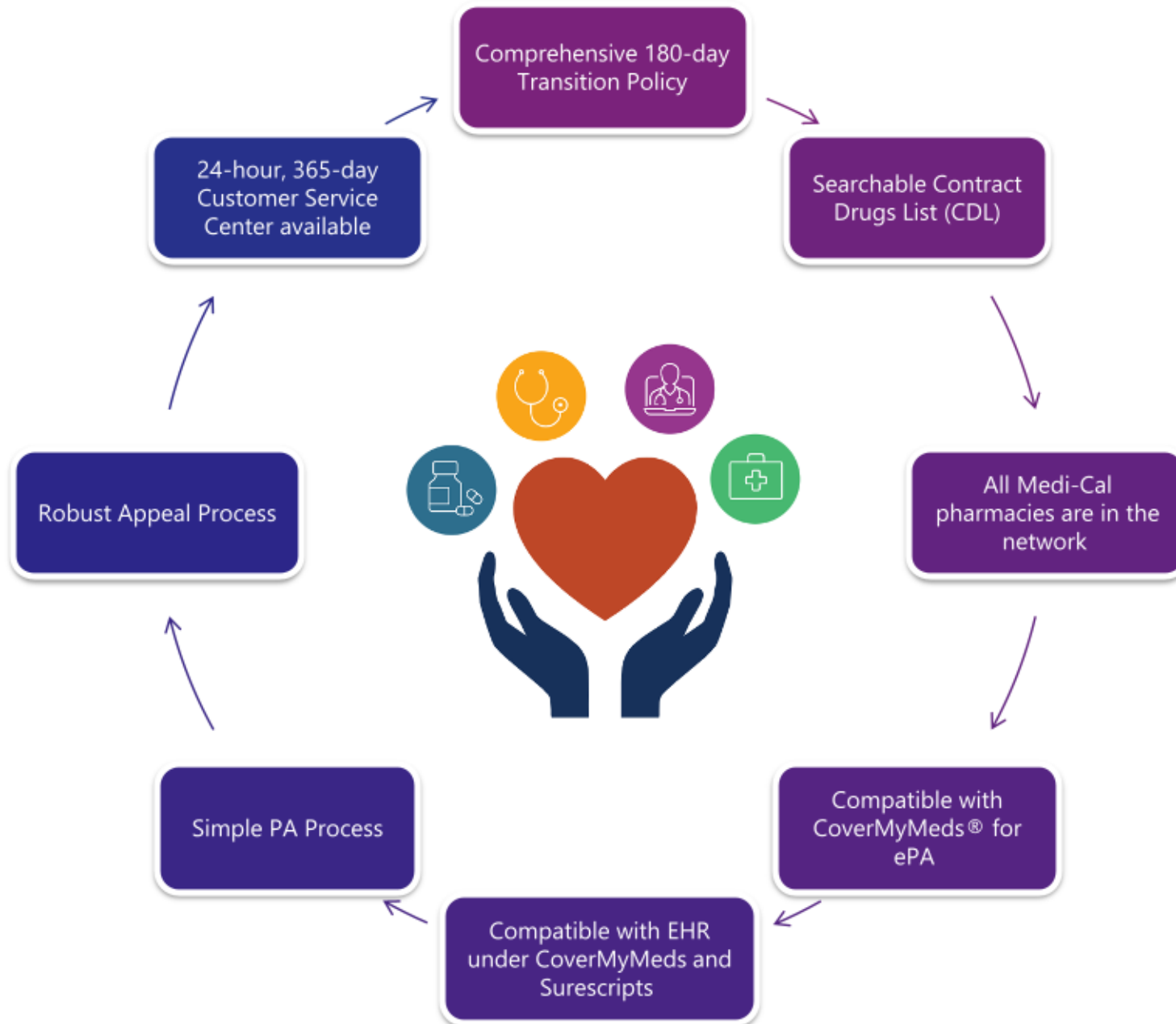


# Resource Links

 Medi-Cal Website	<a href="https://medi-calrx.dhcs.ca.gov/home/">https://medi-calrx.dhcs.ca.gov/home/</a>
 Medi-Cal Rx Education & Outreach	<a href="https://medi-calrx.dhcs.ca.gov/home/education">https://medi-calrx.dhcs.ca.gov/home/education</a>
 Provider Manual	<a href="https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/forms-and-information/manuals/Medi-Cal Rx Provider Manual.pdf">https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/forms-and-information/manuals/Medi-Cal Rx Provider Manual.pdf</a>
 FAQs	<a href="https://medi-calrx.dhcs.ca.gov/home/faq">https://medi-calrx.dhcs.ca.gov/home/faq</a>
 Medi-Cal Rx Communications	<a href="https://medi-calrx.dhcs.ca.gov/provider/pharmacy-news/">https://medi-calrx.dhcs.ca.gov/provider/pharmacy-news/</a>
 Payer Sheet	<a href="#">NCPDP Payer Sheet Link</a>
 Billing Tips for Claims	<a href="#">Medi-Cal Rx Billing Tips for Claims</a>



# Medi-Cal Rx Summary: Improving Pharmacy Processes







# Questions?



Thank you for attending the Medi-Cal Rx 101  
Webinar



# Appendix



## Medi-Cal Rx Team Introductions

- **Katie Trueworthy-** *VP, MCO Liaison and External Affairs*
- **Bassant Khalil** - *VP, Clinical Management*
- **Jason Manviller-** *Education & Outreach Senior Manager*
- **Vanessa Chavez-** *Education and Outreach Supervisor*
- **Shaylene Gilkison-** *Sr. Pharmacy Services Representative*
- **Paola Barajas-** *Sr. Pharmacy Services Representative*
- **Samantha Fink RN, BSN-** *Medi-Cal Rx Clinician*
- **Karen Mikhael, PharmD** - *Medi-Cal Rx Clinician*
- **Thu Han Nguyen, RPh-** *Medi-Cal Rx Clinician*